

House rules

1. **Inventory and damages**

We ask you to treat our inventory with care and to put used dishes only clean and dry in the cupboards. Damage to furniture and fixtures happens and can often be repaired without problems. Please inform us immediately of any damage that has occurred. As a rule, tenants and fellow travelers are liable for these and are responsible for appropriate replacement or reimbursement of costs. In the case of minor damage, such as broken dishes, this is usually not necessary.

2. **Volume and quiet times**

Please be considerate of our neighbourhood and keep to the room volume in the holiday apartment, especially with the volume of music or TV. The general night's rest begins at 22:00.

3. **Visitors**

Your visitors are always welcome in our vacation apartment for short periods. However, it is not allowed to let unregistered guests stay overnight in the vacation apartment. If the number of guests changes, please inform us in time so that we can prepare the vacation apartment accordingly.

4. **Smoking**

Smoking is strictly prohibited in our holiday apartment. Please only use the outdoor area of our holiday apartment for smoking.

5. **Pets**

Pets are not allowed in our holiday apartment.

6. **Security and valuables**

Always close all windows and the front door before leaving the apartment and make sure to turn off the electronic devices. We are not liable for the loss of valuables during your stay.

7. **Cleaning**

The thorough final cleaning of the holiday apartment will be carried out by our cleaning service after your departure as agreed. However, we would like to ask you to remove any major soiling in advance and to leave the apartment broom-clean on departure.

8. **Arrival and departure**

The apartment can be occupied from 15:00 on the day of arrival. Departure takes place after acceptance of the apartment and return of keys and deposit by 11:00.

9. **Key**

We provide you with 1 front door key, 1 apartment door key and 1 cellar door key and ask you to handle them with care. If you lose a key, please inform us immediately.

10. **Environment**

We care about the environment, hopefully you do too. Therefore, please switch off the lights and all technical devices when they are not needed. Saving water also helps nature. Thank you.

11. **Emergency contact**

In case of emergency, you will find the most important contact details here:

Landlord: +49 152 09249705 oder +49 8038 705 Police: 110 Fire department/rescue service: 112

Please do not hesitate to contact us with any other questions or concerns. We wish you a pleasant stay and look forward to welcoming you as a guest again in the future.